



PRIVACY POLICY

Document Version: 1.0

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EXECUTIVE SUMMARY

SynRadar (Amigosec Consulting Private Limited) is a cybersecurity company specializing in product development and security assessment services. We operate in a hybrid work model, using secure cloud infrastructure and managed endpoints for business operations. Our software products are deployed on client-managed infrastructure, and we do not process or retain client data on our systems unless explicitly required.

This Privacy Policy is the company's approach to protecting personal information collected through our website, communication channels, business engagements, and support processes. It describes our data handling practices, legal basis for processing, and the rights available to individuals, ensuring compliance with applicable privacy regulations and commitment to transparency.

This policy applies to:

- All employees, interns, and third parties acting on behalf of SynRadar.
- All personal data collected via our website, communication channels, or services.

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| Title | Privacy Policy |
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| Sr No | Version | Drafted By | Reviewed By | Effective Date |
|-------|---------|---------------|-------------|----------------|
| 1 | 1.0 | Vaibhav Raman | Ashish Rao | 1-May-2025 |

WHAT INFORMATION WE COLLECT

We may collect the following types of information:

- Business Contact Information (e.g., name, email address, company name, designation)
- Website Usage Data (e.g., IP address, browser type, visit duration – collected via analytics tools)
- Support Interaction Data (e.g., communications through email, Teams, or contact forms)
- Job Applicant Information (if applying through our careers page or email)

HOW WE USE YOUR INFORMATION

We use personal information only for purposes that are necessary and lawful, including:

- Responding to inquiries or support requests
- Managing business relationships and contracts
- Improving our services and website experience
- Complying with legal obligations

DATA SHARING AND DISCLOSURE

We do not sell or share personal data for commercial purposes. We may disclose information only:

- To authorized personnel on a need-to-know basis
- To legal or regulatory authorities when required by law
- To trusted third-party service providers (e.g., email hosting, website analytics), under strict confidentiality agreements

DATA RETENTION

We retain personal data only as long as necessary for the purposes described above, or as required by law. Once no longer needed, data is securely deleted or anonymized.

DATA SECURITY

We implement appropriate technical and organizational measures to protect personal data from unauthorized access, disclosure, alteration, or destruction. These include:

- Use of encryption and secure communication protocols
- Access controls and role-based permissions
- Regular updates and patching of systems
- Endpoint protection and secure remote access

YOUR RIGHTS

Subject to applicable law, individuals have the right to:

- Request access to their personal data
- Request correction or update of inaccurate data
- Withdraw consent (where processing is based on consent)
- Request deletion of data, subject to legal or contractual retention requirements
- If you believe your privacy rights have been violated, you may contact our Grievance Officer. We are committed to resolving all concerns promptly and transparently

INTERNATIONAL DATA TRANSFERS

As we operate cloud-based systems, limited data (e.g., business emails, contact forms) may be stored or processed in jurisdictions outside India, subject to contractual safeguards and compliance with applicable cross-border data transfer rules.

COOKIES AND WEBSITE ANALYTICS

Our website may use cookies or similar technologies to enhance the user experience and analyze site traffic. You can manage cookie preferences through your browser settings.

CONSENT AND PRIVACY NOTICE

Information Collected via Website Forms

When users submit inquiries via our website (e.g., “Contact Us” form), we collect basic personal information such as name, email address, phone number, organization name, and area of interest. This information is used solely for the purpose of responding to inquiries, understanding user needs, or initiating business discussions. Submission of such information is voluntary, and users are required to provide consent before submission.

Consent and Record-Keeping

By submitting personal information through our website forms, users provide explicit consent for us to process that information for the stated purposes.

- Records of such consent are maintained as part of our operational logs.
- Users may withdraw consent at any time by contacting us at info@synradar.com (please include “[Privacy]” in the subject line).
- Our website also provides a privacy notice link at the point of data collection to inform users about what data is collected, how it will be used, and their rights.

GRIEVANCE REDRESSAL

If you have any questions or concerns regarding your personal data or this Privacy Policy, you may contact us at:

- Email info@synradar.com
- Subject Line: Please include “[Privacy]” in the subject line for faster processing.

We aim to address all privacy-related concerns within 7 working days.

REVIEW OF POLICY

This Privacy Policy will be reviewed annually, or sooner if required, to ensure it remains accurate, up to date, and effective. Updates may be made due to changes in laws, regulations, or company operations.